IKEA FOOD – A Taste of Sweden

Starting points:

- "We want to show our customers that we are serious in our ambition of being the good company."
- "We want to make responsibly produced coffee available for the many people"
- ➤ Trip to Central America to study and compare different certification schemes (Fair Trade, Rainforest Alliance, Organic and Utz).
- ▶ Decision to go with Utz Certified Coffee and implement in ALL units worldwide by May 1st 2008 at the latest.



WHY UTZ?

- ☐ The mainstream approach of UTZ goes in line with our values.
- ☐ The content of UTZ code of conduct is similar to IKEAs code.
- □ Standard comprise both social and environmental issues AND business practice.
- ☐ Traceability all the way back to the plantation.



Coffee produced with care for people and the environment.

Coffee Range in the Stores

- □ Different varieties for the Restaurant and Bistros ground, whole beans, espresso, medium and dark roast etc.
- ☐ Six varieties for the Swedish Food Market ground, whole beans, espresso and pods.



Communication very important both internally and towards customers.

Communication kit:

- pictures and brochures;
- tray papers and recipe cards;
- customer magazine;
- **▶** co-worker magazine;
- ► Internet information and on-line coffee tracer;
- ▶ and more...



