

# The interview instrument

## Characterization

- 1.1 Tell us about your position in the company (role, responsibility, experience etc.)
- 1.2 Tell us about the TWG (targets, time to market, size of product/projects, number of requirements and performance requirements in a typical project etc.)

## Before introduction of new approach

- 2.1 Did performance requirements exist in your TWG? (why, why not, reason)
- 2.2 In what way are performance requirements handled? (expert opinion, experience, previous projects, workshops/focus groups, model, how, when, by whom etc.)
- 2.3 What challenges do you face when working with performance requirements? What has been successful? What has been difficult?
- 2.4 How much time did it take (work hours) to identify, specify performance requirements for a relevant feature for your TWG?
- 2.5 What metrics did you use? Why these metrics? (Hunch/experience, common sense, etc.) How did you decide relevant metrics? Do you consider subjective user experience (usability input) when you decide relevant metrics?
- 2.6 How accurate do you think your metrics estimations are?  
Least \_\_\_\_\_% Probable \_\_\_\_\_% Most \_\_\_\_\_% (guess)

## Introduction of new approach

- 3.1 What is your general view of the new approach?
- 3.2 What challenges did you face when working with the new approach? What was successful? What was difficult? Was it easy/hard to understand?
- 3.3 Is the new approach in-line with your thoughts and ideas about handling performance requirements? Did something feel wrong? Would you like to use the new approach?
- 3.4 Does the new approach lead to better decision making and/or better specified performance requirements? If, is the new approach more effective than the old approach? (why, why not)
- 3.5 How much time did it take (work hours) to identify, specify performance requirements for a relevant feature for your TWG?
- 3.6 Do you think that the estimates will be more accurate with the new approach? (why, why not), How much does it increase the estimate accuracy improvement?  
Least \_\_\_\_\_% Probable \_\_\_\_\_% Most \_\_\_\_\_% (guess)

## Conclusion

- 4.1 Can you think of any challenges/good things etc. that we have not covered so far that you think we should have asked?

