## Open Source Software And Requirements Engineering

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## About Johan





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## What is Open Source Software?

# Liberally Licensed, Collaboratively Developed Software



### Open Source Software (OSS) today

- Approximately...
  - 90+ % of all software contains OSS
  - 75% (2020) of companies' code bases consists of OSS (up from 36% 2015)
  - 56 million developers collaborate on OSS projects on GitHub. Estimated to increase > 100 million 2025
  - Collaboration in and between verticals, including Energy, Automotive, Telco, Health



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## In other words, it's everywhere



## Liberally Licensed, Collaboratively Developed Software

# Liberally licensed software

- Software available under an OSS license
- License follows the Open Source Definition and approved by Open Source Initiative (http://opensource.org)
- Who ever, for what ever reason may inspect, use, modify and redistribute the software
- Further conditions may vary between licenses



### Permissive vs. Copyleft licenses

- Permissive licenses do whatever you want, as long as you recognize the copyright holder
  - E.g., MIT, BSD, Apache
- Copyleft licenses Above + share any modifications, additions and connecting code under same license.
  - GPL 2, GPL 3, AGPL
- Permissive common for standardiszations and collaboration on non-differentiating software
- Copyleft common when copyright holder wants to capture value back



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## Liberally Licensed, Collaboratively Developed Software

### Collaboratively Developed Software

- Software developed as projects by networks of individuals and organizations, aka. Open Source Communities
- "Members" of the community commonly both users and developers
- Are united by a common vision and goal around the Open Source Software.



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## Incentives for going open source

- Individuals:
  - Sense of belonging,
  - Recognition for contributions,
  - Solves paintpoint,
  - Build CV
- Organizations:
  - Lower costs,
  - Increased innovation,
  - Branding and PR,
  - Strategic tool



# Incentives for going open source

- Public policy:
  - Transparency
  - Competition
  - Economic growth
- Researchers:
  - Disseminate research outputs
  - Sustain OSS development between project
  - Collaborate with partners and scientific community
  - Enable reproducibility





## Risks, costs and complexities

- Companies:
  - Differentiating functionality, competitive edge and commoditization
  - Sensitive IPR and patents
- Public administrations
  - Compete with industry
  - Ethical aspects and responsibility
  - Integrity and confidentiality
- General:
  - Internal budget and resource constraints
  - Modularity and technical architecture



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## Risks, costs and complexities

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Photo by Maja Kochanowska | https://unsplash.com/photos/E-v6j5Y9xAs

### Technical and nontechnical contributions

- Development of new functionality and bug fixes
- Requirements identification, analysis, and prioritization
- Testning and quality assurance
- Documentation, marketing and community management
- Financial and infrastructural support



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# Open development process

- Informal structure, dependent the community
- Focus on openness
  - Whomever can contribute
  - Influence through merit
  - Self-appointment of tasks
- Traditional development
  - Structured in silos
  - Influence through hierarchy
  - Appointed tasks



# Open development process

- Meaning, you cannot...
  - Expect quick and professional support
  - Expect to get your feature requests implemented
  - Order individuals to act according to your agenda



# Open development process

- Transparent and open discussions on bug reports, features, and road map
- Conversations and information persisted in an open infrastructure
- Requirements fragmented and decentralized in various "informalisms" (Scacchi), e.g., bug reports, mail threads, code commits, etc.
- Formality typically dependent on corporate interest
- Community full of (un)known stakeholders, all with their own agendas



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# Governance for OSS projects

- Means and processes for
  - Deciding on requirements, i.e., the technical direction of the OSS project, and
  - How the collaboration should be coordinated to enable this direction.



### Community Structure and Governance





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### Community Structure and Governance

### Leadership

Maintainership Maintainership Maintainership

Committers Committers Committers Committers Committers Committers

Contributors Contributors Contributors Contributors Contributors Contributors Contributors Contributors Contributors

Users Users



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### **Governance structures**

- Autocratic governance
  - Centralized steering where roles assignment and influence over development is decided top-down
  - Usually the actor(s) that founded the project
- Democratic governance
  - Decentralized steering where roles assignment and influence over development is decided collectively, and gained through active engagement and contributions
- Transitions and combinations common



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### **Governance structures**

- Centralized governance
  - Formal steering and maintenance through a single or collective organization
  - Commonly pooled ownership of copyright
- Decentralized governance
  - Informal steering and maintenance through existing community
  - Distributed ownership of copyright
- Commonly transitions from decentralized to centralized structure



## Type of community

- Developer-driven community
  - Steering and maintenance typically performed by those who contribute to the development of the project
- User-driven community
  - Steering and maintenance typically performed by the end-users of the project.
  - Development performed through acquired resources



### **Communities evolve constantly**





# Relationship with community

- Symbiotic
  - Win-win for both firm and community
  - Contributing to influence projects according to internal agenda and improve health to mitigate security risks
- Commensalistic
  - Gain for firm, community indifferent
  - Use project and doing lighter contributions. Project in line with internal agenda and healthy with others already supporting it.
- Parasitic
  - Firm free-riding on community.
  - Using as is not giving anything back. Worst case expecting free work for nothing in return. Looked down on from communities.



## **OSS Project health**

- The OSS project's capability to stay maintained to a high quality, long-term without interruptions
  - Productivity: There is an active development of the project
  - Robustness: The development is open and spread out on several (independent) individuals
  - Openness: Users of the project can influence and contribute to the development of the project



### OSS and our Digital Infrastructure

- Open Source Software makes up a vitale building block in our digital infrastructure
- Needs maintenance as with physical infrastructure to stay secure and robust



### The Dualism of Quality

- Open Source Software is...
  - full of, or receptible to, vulnerabilities ready to be exploite
  - always more secure than proprietary alternatives



### The "Many-Eyes" effect

- Also known as Linus' law  $\rightarrow$ 
  - "Given enough eyeballs, all bugs are shallow"
  - Requires that enough eyeballs actually reaches the codebase



### Development Resources are Depletable

- Maintainers are humans, not robots
  - Burnout, changed family or working conditions
- Companies must adapt to stay competitive
  - Refactorization, new products, changed business model



# Who's responsible for the SW quality?

- Maintainer(s)?
- Developer community?
- User community?
- Individuals vs. Companies vs. Government?



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# Importance of growing a healthy community

- Collectively grow and communicate a common vision for the project
- Be responsive and helpful in communication
- Grow an open, inclusive, and supportive culture
- Enable on-boarding and self-support through
  - detailed documentation,
  - standardized tooling
  - clearly defined development and governance processes



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### Maturing from consumption to leadership





### Open Source Program Offices (OSPOs)

- Center of competency and support
- Drives organizational readiness and maturity forward on open source
- Designs and executes an organization's overarching open source strategy
- Provides voice of reason and objectivity on the benefits, risks, and costs of open source and how to balance between
- Supports use, development, and collaboration on open source



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## **Open Source and Business models**





## **Open Source and Business models**





## **Building block and complement**





## **Distribution, CRM, Sales funnel**







