Övning 4 - Kvalitetskrav (Lau:6 + QUPER)

1. Which of the five usability factors are most important for
   - a **flight control** system,
   - a **Web-based** system for attracting new customers,
   - a **hotel** system,
   - an **accounting** system?

   See page 256. [Lau övn 6.4]:

2. For your own project, which of the five usability factors are most important?

3. For your own project (or Ticket Mach if own project is not applicable, p 543) [Lau övn 6.9]:
   a) Set up a **quality grid** to identify the most important quality factors in the project *see chapter 6.2*
   b) Define several quality requirements (not only usability requirements) and state which quality factor they cover. See chapter 6.1

4. For your own project (or Ticket Machine if own project is not applicable, p 543):
   a) Define at least two quality requirements according to the QUPER model using the provided step by step guideline.