



LUND
UNIVERSITY

ETS170

Requirements Engineering

Lecture 3:

Specification of functionality:

Data reqts: Lau:2,

Functional reqts part 1: Lau:3.1-3.5

Lau:3.6 – 3.16, 4

Overview of reqT for your lab preparations

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Specifying functional requirements

Data requirements:

(a kind of functional reqs)
describes data formats of
input & output

describes what data
the system should store

(Other) Functional reqs:

describes the mapping between
input & output

describes how information
should be processed

[Lau:2-5]

Overview of techniques for functional requirements (Swedish terms)

Datakravstilar:

- Datamodell
(=E/R-diagr.)
- Dataordlista
- Reguljära uttryck
- Virtuella fönster

Funktionella kravstilar:

- Kontextdiagram
- Händelse- & Funktionslistor
- Produktegenskapskrav
- Skärmbilder & Prototyper
- Uppgiftsbeskrivningar
- Egenskaper från uppgifter
- Uppgifter och stöd
- (Levande) Scenarier
- Högnivåuppgifter
- Användningsfall
- Uppgifter med data
- Dataflödesdiagram
- Standardkrav
- Krav på utvecklingsprocessen

Funktionella detaljer:

- Enkla och sammansatta funktioner
- Tabeller & Beslutstabeller
- Textuella processbeskrivningar
- Tillståndsdigram
- Övergångsmatriser
- Aktivitetsdiagram
- Klassdiagram
- Samarbetsdiagram
- Sekvensdiagram

Speciella gränssnitt

- Rapporter
- Plattformskrav
- Produktintegration
- Tekniska gränssnitt

First read the "gray box" of all styles so that you understand what they are about and their pros and cons. Then read in depth as needed.

All techniques have + and - depending on the context

When is a specific style good?

The answer depends on...

- abstraction level
- project type
- the stakeholders
- tool support
- the amount of requirements
- ...



Use a well-balanced combination!

...but how do you know that it all fits together?

-> checking consistency is an important part of validation!

Data requirements

- Data model (e.g. E/R-diagrams)
- Data dictionary
- Data expressions
- Virtual windows

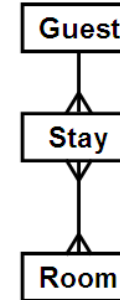
Example data from the mobile domain:

Subscriber data, roaming data, phone book data, image data (when, resolution, name, category), music data (album, artist, genre, name, frequency played, rating), etcetera

Data requirements techniques - Summary

Data model (E/R-diagr.)

- ◆ Block diagram describing data inside and outside the product
- ◆ Precise and insensitive to abstraction level
- ◆ Excellent for experts – difficult for users; takes time to learn
- ◆ Easy to verify by experts that the data is handled by the product
- ◆ Difficult to decide how much detail should be included in the model



Data dictionary

- ◆ Textual description of data inside and outside the product
- ◆ Structured and systematic descriptions using verbal text
- ◆ Very expressive, can be used for all levels of detail and special cases
- ◆ Easy to validate by experts and non-experts
- ◆ Takes long time to write; when is it good enough? (Start with difficult parts!!)

Data expressions (regular expressions)

- ◆ Compact formulas for describing data sequences
- ◆ Useful for composite data and message protocols
- ◆ Excellent for experts, acceptable for many users
- ◆ No visual overview

Virtual windows

- ◆ Simplified screens with graphics and realistic data, but no buttons and menus
- ◆ Excellent for both experts and users
- ◆ Easy to validate and verify
- ◆ Risk of overdoing it and start designing the user interface

Class: Guest [Notes a, b ... refer to guidelines]

The guest is the person or company who has to stay records. A company may have none [b, c]. In the database we only use "guest" [a]. The person called guests, but are not guests in database terms.

Examples

1. A guest who stays one night.
2. A company with employees staying now and a record where his name is recorded [d].
3. A guest with several rooms within the same

Attributes

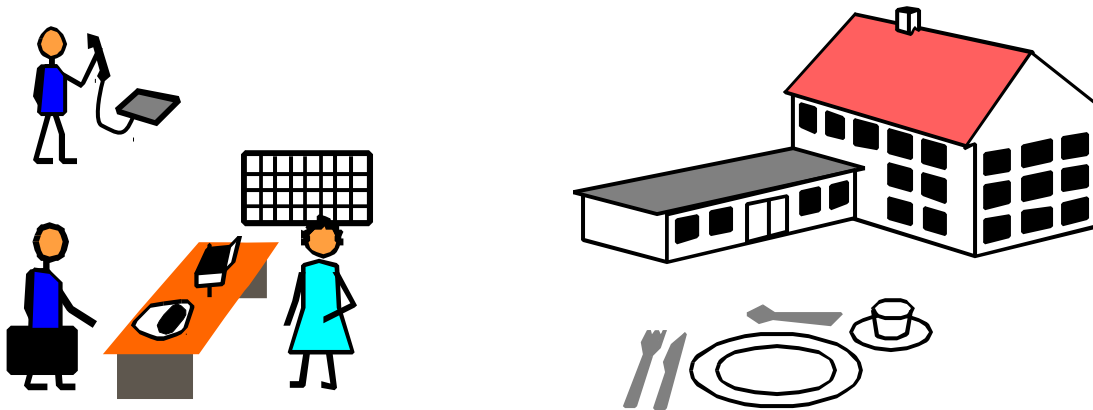
name: Text, 50 chars [h]
The name stated by the guest [f]. From where the bill is sent there [g]. Longer name than registration time than at print out time.

passport: Text, 12 chars [h]
Recorded for guests who are obviously reports in case the guest doesn't pay.

passport number = letter + {digit}*8
room state = { free | booked | occupied | repair }
account data = transfer + {account record}* + done

		Stay#: 714	
Guest			
Name:	John Simpson		
Address:	456 Orange Grove Victoria 3745		
Payment:	Visa	▼	
	Item	#pers	
	7/8 Room 12, sgl	1	600
	8/8 Breakf. rest	1	40
	8/8 Room 11, dbl	2	800
	9/8 Breakf. room	2	120
	9/8 Room 11, dbl	2	800

Fig 2.1 The hotel system



Task list

**Book guest
Checkin
Checkout
Change room
Breakfast list &
other services**

Data about

**Guests
Rooms
Services**

Fig 2.3 Data dictionary

Class: Guest [Notes a, b ... refer to guidelines]

The guest is the person or company who has to pay the bill. A guest has one or more stay records. A company may have none [b, c]. “Customer” is a synonym for guest, but in the database we only use “guest” [a]. The persons staying in the rooms are also called guests, but are not guests in database terms [a].

Examples

1. A guest who stays one night.
2. A company with employees staying now and then, each of them with his own stay record where his name is recorded [d].
3. A guest with several rooms within the same stay.

Attributes

name: Text, 50 chars [h]
The name stated by the guest [f]. For companies the official name since the bill is sent there [g]. Longer names exist, but better truncate at registration time than at print out time [g, j].

passport: Text, 12 chars [h]
Recorded for guests who are obviously foreigners [f, i]. Used for police reports in case the guest doesn't pay [g] . . .



Data dictionary example

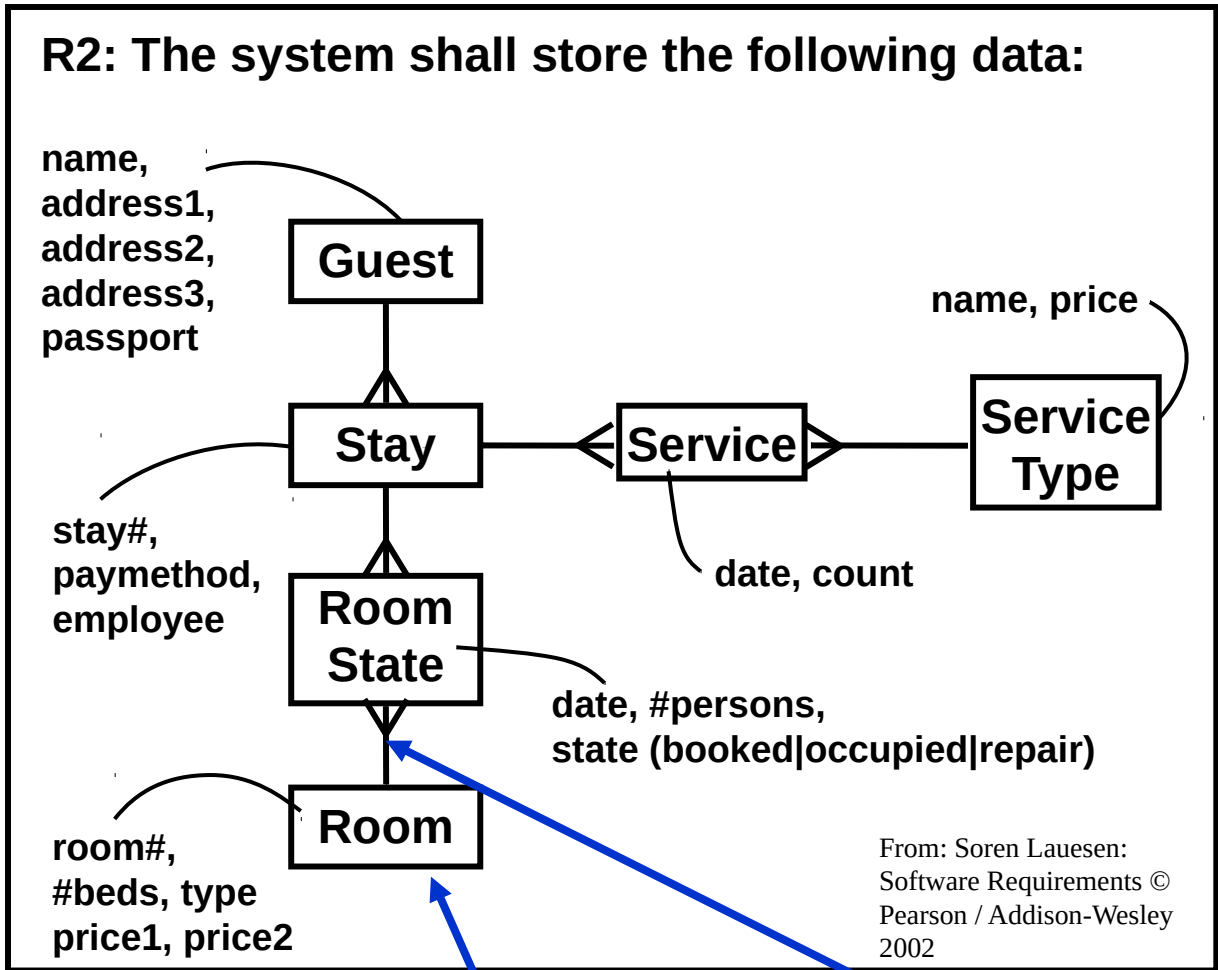
The screenshot shows a web browser window titled 'Untitled Model'. The address bar contains the file path 'file:///C:/Users/bjornr/index.html'. The main content area displays a data dictionary for a 'Guest' class. The text is as follows:

Class Guest has
Spec: The guest is the person or company who has to pay the bill. A guest has one or more stay records. 'Customer' is a synonym for guest but in the database we only use 'guest'. The persons staying in the rooms are also called guests but are not guests in database terms.
Example: (1) A guest who stays one night. (2) A company with employees staying now and then each of them with his own stay record where his name is recorded. (3) A guest with several rooms within the same stay.

Member name has
Spec: Text attribute, 50 chars. The name stated by the guest. For companies the official name since the bill is sent there. Longer names exist but better truncate at registration time than at print out time.

Member passport has
Spec: Text attribute, 12 chars. Recorded for guests who are obviously foreigners. Used for police reports in case the guest does not pay.

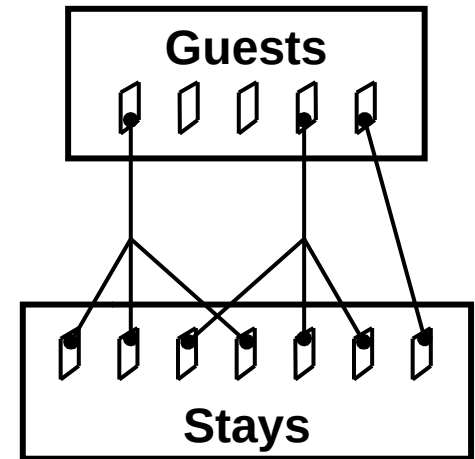
Fig 2.2A Data model (E/R-diagram)



Entities and Relationships

One-to-many (1:m)

Each guest connected to zero or more stays



Each stay connected to one guest record

Cardinality of relations

Fig 2.4A Data expressions

Notation with plus as concatenator

booking request = guest data + period + room type

guest data = guest name + address + paymethod
+ [passport number]

passport number = letter + {digit}*8

room state = { free | booked | occupied | repair }

account data = transfer + {account record}* + done

Fig 2.5 Virtual Windows

R1: The product shall store data corresponding to the following virtual windows:

Stay#: 714

Guest

Name: John Simpson

Address: 456 Orange Grove
Victoria 3745

Payment: Visa ▼

Item	#pers	
7/8 Room 12, sgl	<input type="text" value="1"/>	600
8/8 Breakf. rest	<input type="text" value="1"/>	40
8/8 Room 11, dbl	<input type="text" value="2"/>	800
9/8 Breakf. room	<input type="text" value="2"/>	120
9/8 Room 11, dbl	<input type="text" value="2"/>	800

Breakfast 9/8

R#	In rest	In room
11	<input type="checkbox"/>	<input type="text" value="2"/>
12	<input type="text" value="1"/>	<input type="checkbox"/>
13	<input type="text" value="1"/>	<input type="text" value="1"/>

R2: The final screens shall look like the virtual windows ??

Service charges

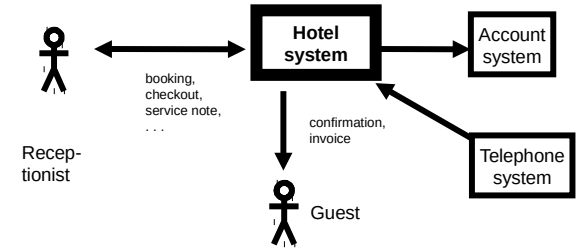
Breakf. rest.	<input type="text" value="40"/>
Breakf. room	<input type="text" value="60"/>
...	

Rooms					7/8	8/8	9/8	10/8
11	Double	Bath	800	600		O	B	
12	Single	Toil	600		O	O	B	B
13	Double	Toil	600	500		B	B	B

Functional Requirements Part 1 Summary

Context Diagram

- ◆ Diagram of product and its surrounding
- ◆ Defining product scope
- ◆ Very useful!



Event- and function lists

- ◆ Lists of events and functions
 - Domain or product level
- ◆ Good as checklists at verification
- ◆ Validation at product level?

R1: The product shall **support** the following business events / user activities / tasks:

R1.1 Guest books
R1.2 Guest checks in
R1.3 ...

Feature requirements

- ◆ Textual requirement: "the product shall ..."
- ◆ High expressive power
- ◆ Acceptable to most stakeholders
- ◆ Can lead to false sense of security
 - How to ensure that goal-level covered?

R1: The product shall be able to record that a room is occupied for repair in a specified period.

R2: The product shall

R3: The product shall

Screens and Prototypes

- ◆ Screen pictures + what buttons do
- ◆ Excellent as design-level requirements if carefully tested
- ◆ Not good when for COTS-based systems

Stay # 714

Guest name: John Simpson
Address: 456 Orange Grove, Victoria 3745, AU, Phone: 453333366, Paymethod: Cash, Passport: A102103512

Date		#Persons	Amount	
07-08-98	Room 12, rgl	1	600	
08-08-98	Breakf. rest	1	40	
08-08-98	Room 11, dbl	2	800	Delete line: Del
09-08-98	Breakf. room	2	120	Change room: F9
09-08-98	Room 11, dbl	2	800	Add line: F10

Fig 3.1 Human-computer - who does what?

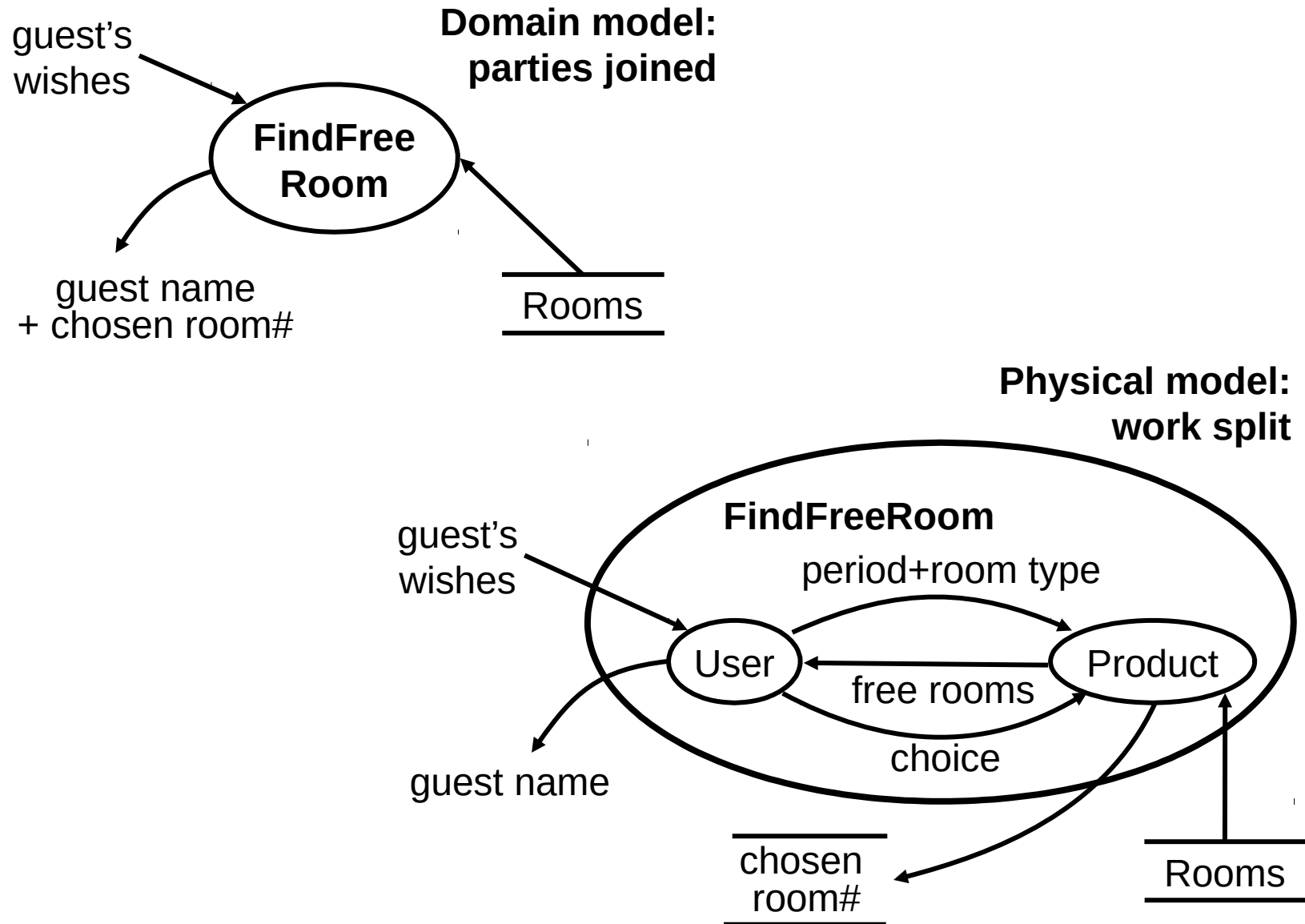
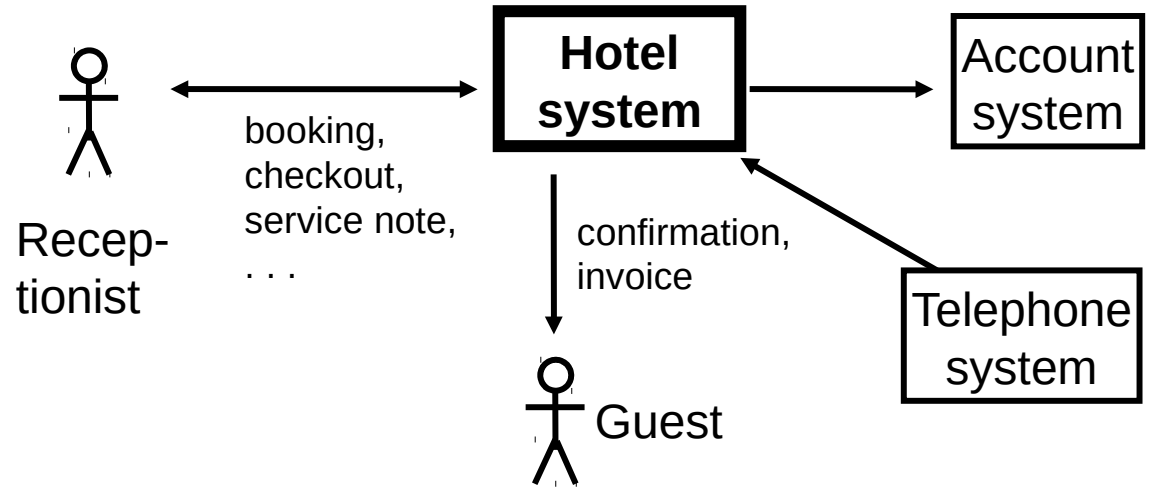


Fig 3.2 Context diagram

R1:

The product shall have the following interfaces:



R2 ??:

The reception domain communicates with the surroundings in this way:

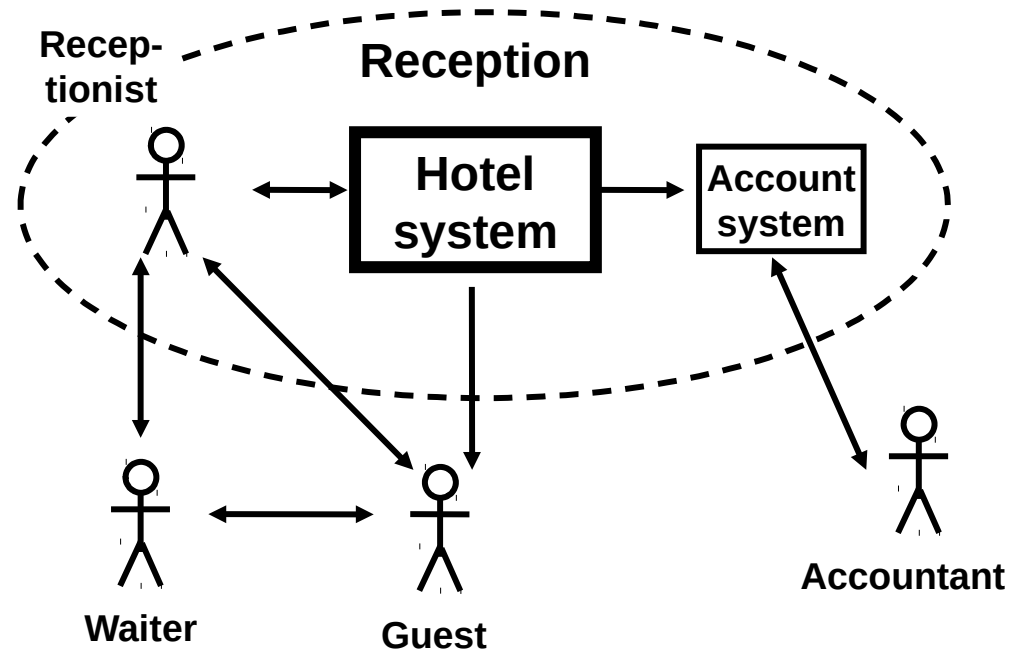


Fig 3.3 Event list & function list

Domain events (business events)

R1: The product shall **support** the following business events / user activities / tasks:

- R1.1 Guest books
- R1.2 Guest checks in
- R1.3 Guest checks out
- R1.4 Change room
- R1.5 Service note arrives

...

Domain-product:
many-to-many

Product events

R2: The product shall **handle** the following events / The product shall **provide** the following functions:

User interface:

- R2.1 Find free room
- R2.2 Record guest
- R2.3 Find guest
- R2.4 Record booking
- R2.5 Print confirmation
- R2.6 Record checkin
- R2.7 Checkout
- R2.8 Record service

Accounting interface:

- R2.9 Periodic transfer of account data

...

Fig 3.4 Feature requirements

- R1: The product shall be able to record that a room is occupied for repair in a specified period.
- R2: The product shall be able to show and print a suggestion for staffing during the next two weeks based on historical room occupation. The supplier shall specify the calculation details.
- R3: The product shall be able to run in a mode where rooms are not booked by room number, but only by room type. Actual room allocation is not done until checkin.
- R4: The product shall be able to print out a sheet with room allocation for each room booked under one stay.

Feature =
product function +
related data

In order to handle group tours with several guests, it is convenient to prepare for arrival by printing out a sheet per guest for the guest to fill in.

What is a 'feature'?

Some possible definitions:

1. A textual shall-statement requirement
2. A releasable characteristic of a (software-intensive) product
3. A (high-level, coherent) bundle of requirements
4. A 'decision unit' that can be 'in' or 'out' of a release plan depending on:
 - ◆ What it gives (investment return)
 - ◆ What it takes (investment costs)
 - ◆ Politics, Beliefs, Loyalties, Preferences ...

Fig 3.5A Screens & prototypes

R1: The product shall use the screen pictures shown in App. xx.

R2: The menu points and buttons shall work according to the process description in App. yy.

Error messages shall have texts as in

**Certificate: The requirements engineer
has usability tested this design according
to the procedures in App. zz.**

R3: Novice users shall be able to perform task tt on their own in mm minutes.

The customer imagines screens like those in App. xx.

Makes sense?

Fig 3.5A Screens & prototypes

Design("screen1") has Image("screen1.png")

R1: The product shall use the screen pictures shown in App. xx.

R2: The menu points and buttons shall work according to the process description in App. yy.

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The customer imagines screens like those in App. xx.

Makes sense?

Fig 3.5B Screens & prototypes

Appendix xx. Required screens

The screenshot shows two overlapping windows. The 'Rooms' window at the top has fields for 'First day' (06-08-01), 'Kind' (dbl. bath), and '# of days' (2), with a 'Find' button. The 'Stay' window below it contains the following information:

Guest name: John Simpson
Address: 456 Orange Grove, Victoria 3745, AU
Phone: 4533333366
Paymethod: Cash
Passport: A102103 512
Stay#: 714

Date		#Persons	Amount
07-08-98	Room 12. sgl	1	600
08-08-98	Breakf. rest	1	40
08-08-98	Room 11. dbl	2	800
09-08-98	Breakf. room	2	120
09-08-98	Room 11. dbl	2	800

Action buttons: Book F3, Print confirm F4, Checkin F5, Checkout F6, Cancel stay F8, Delete line Del, Chnge room F9, Add line F10.

Appendix yy. Required functions

Stay window

Book:

...

Checkin:

If stay is booked, record the booked rooms as occupied.

If stay is not recorded,

Check selected rooms free and guest information complete.

Record guest and stay.

Record selected rooms as occupied.

If stay is checked in, ...

Overview of styles for specifying functional requirements (Swedish terminology)

Datakravstilar:

- ✓ Datamodell
(=E/R-diagr.)
- ✓ Dataordlista
- ✓ Reguljära uttryck
- ✓ Virtuella fönster

Funktionella kravstilar:

- ✓ Kontextdiagram
- ✓ Händelse- & Funktionslistor
- ✓ Produktgenskapskrav
- ✓ Skärmbilder & Prototyper
- **Uppgiftsbeskrivningar**
- **Egenskaper från uppgifter**
- **Uppgifter och stöd**
- **(Levande) Scenarier**
- **Högnivåuppgifter**
- **Användningsfall**
- **Uppgifter med data**
- Dataflödesdiagram
- Standardkrav
- Krav på utvecklingsprocessen

Funktionella detaljer:

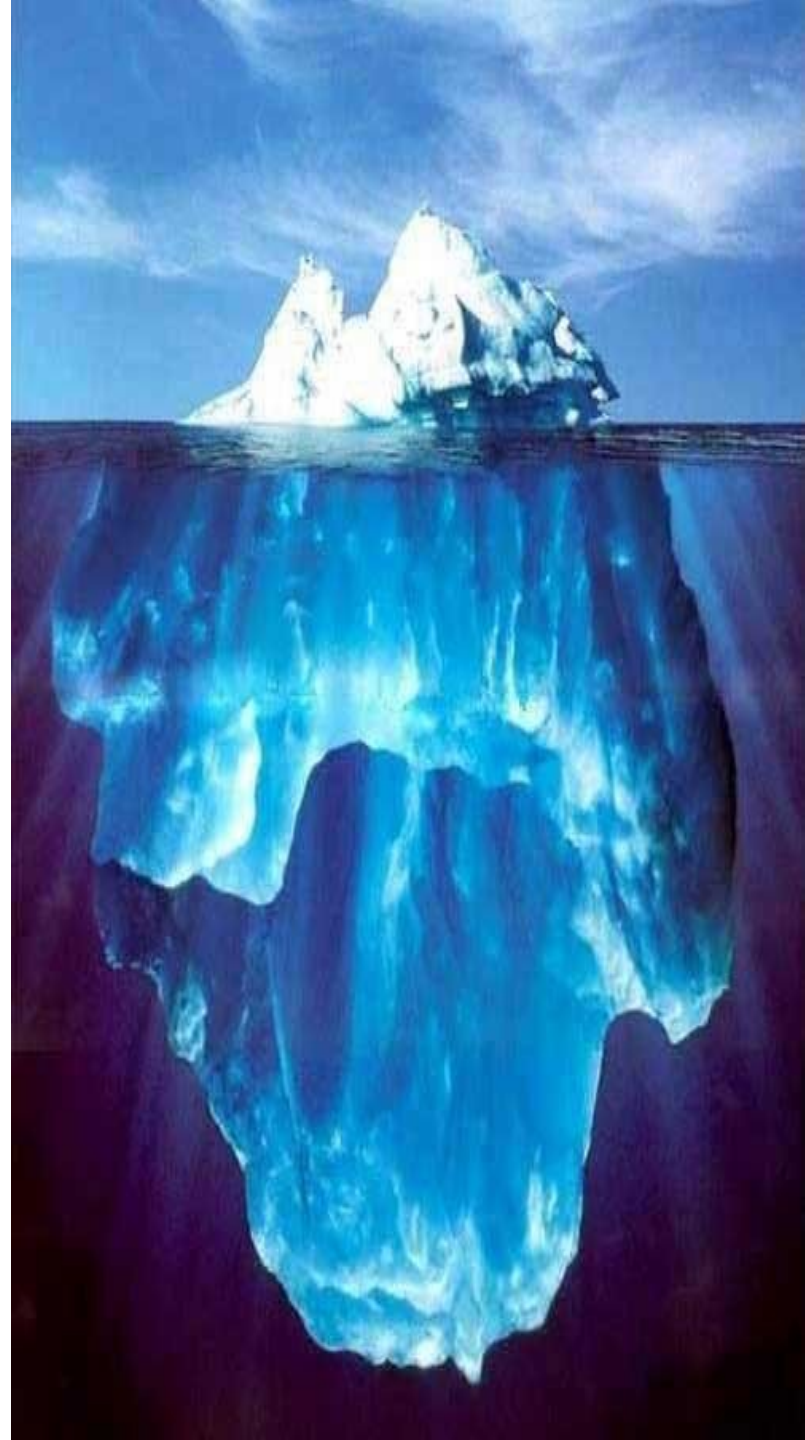
- Enkla och sammansatta funktioner
- Tabeller & Beslutstabeller
- Textuella processbeskrivningar
- **Tillståndsdigram**
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- **Speciella gränssnitt**
- Rapporter
- Plattformskrav
- Produktintegration
- Tekniska gränssnitt



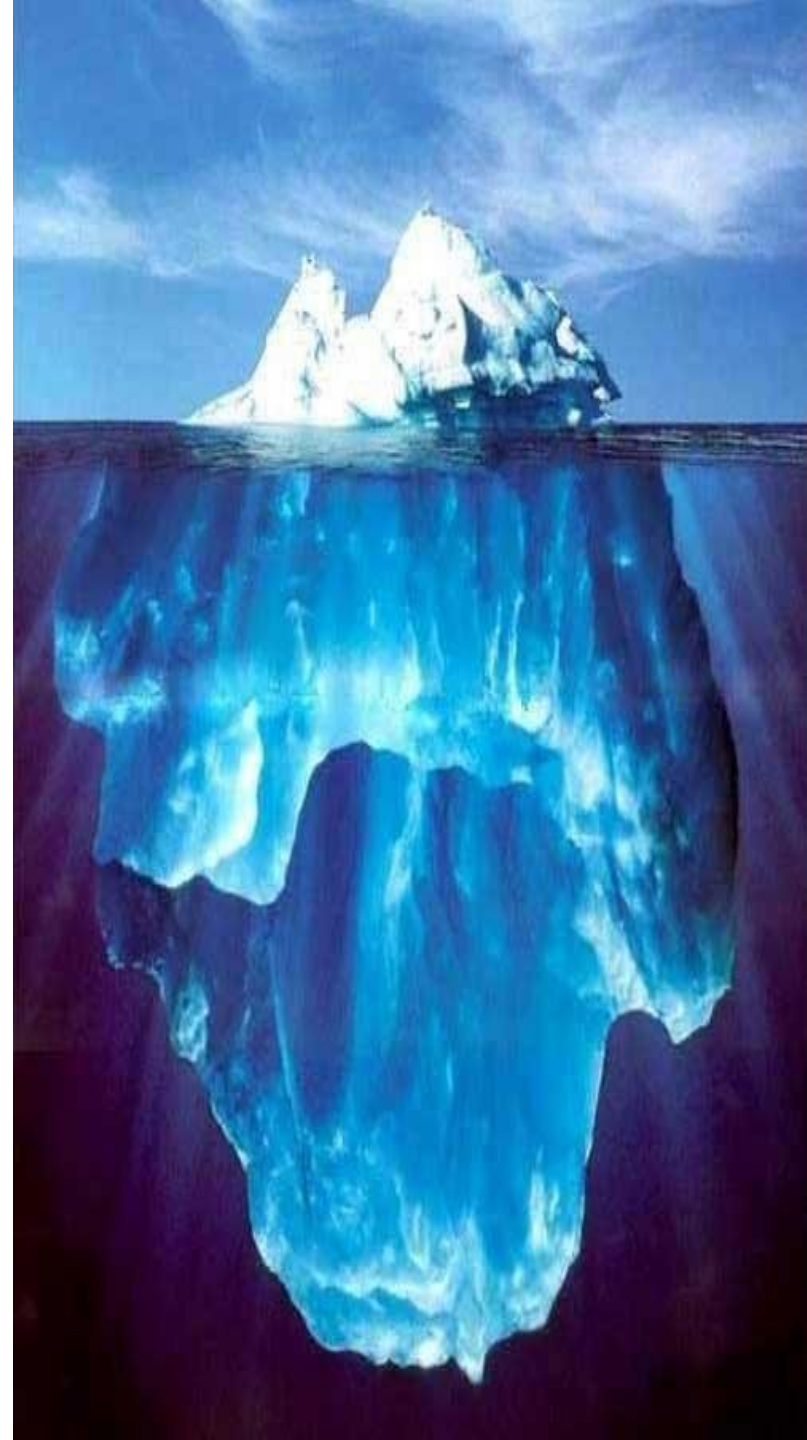
Different types of requirements abstraction

- Hierarchical decomposition (nested bundling)
- Level of detail (degree of completeness)
- Goal-design scale
 - ◆ goal: why: intentional level
 - ◆ domain: who: context level
 - ◆ product: what: functions+data
 - ◆ design: how: "inside" product



Complete requirements?

- In practice you cannot specify everything to the last detail!
- What is good enough?
-> Depends on the context
- Tip: Focus on the reqs that have the largest risk of...
 - ◆ misinterpretation by stakeholders
 - ◆ misfit of the final system
- Do not spend large efforts on the “easy” requirements that everybody already knows much about
- Do pre-studies: conceptual and feasibility studies, prototypes etc. to ...
 - ◆ ... reduce risks
 - ◆ “jump” between abstraction levels



Terminology confusion:

Scenario, Task, Use Case, User Story

(sv: scenario, uppgift, användningsfall, användarberättelse)

Scenario=

(1) A general term for all types of example-based dynamic descriptions of system usage (Usability Engineering 'Tasks', UML 'Use cases', Scrum 'User Stories', etc.

(2) A specific realisation (instance) of a use case

(3) A detailed narrative describing an experience of a user, also known as "vivid scenario"

(4) Future scenarios, possible future events /outcomes, in e.g. risk management

...

In addition there are many variants of Use Cases, Tasks, etc (Jacobson, Cockburn, Lauesen, ...)

Short history of scenarios-based requirements

- Scenario-based requirements have been around for a while:
 - ◆ Task descriptions from Usability Engineering, e.g. J.F. Allen '80ies, J.M. Carroll '90ies
 - ◆ Scenario-based RE. e.g. J.W. Hooper, P. Hsia (1982), Potts (1995), Sutcliffe (1998)
 - ◆ Message Sequence Charts within Telecom, SDL'87
- 1992: Ivar Jacobson coined the term 'use case' in his book "OOSE"
- Mid 1990ies: "three amigos" (Booch, Rumbaugh, Jacobson) at Rational (later IBM) -> UML, RUP
- 2001: Beck starts agile movement with "user stories"
As a <user> I want <action> so that <purpose>
- 2011: Lauesen publishes study on use cases vs tasks; use cases are questioned...



John M.
Carroll



Grady
Booch



James
Rumbaugh



Ivar
Jacobson



Colin
Potts



Alistair
Sutcliffe



Kent
Beck



Søren
Lauesen

Användningsfall - begrepp

Use case - concepts

Actor

– a category of users, a user role

Use case

– fulfills a goal in a usage context

Scenario (*several different other meanings*)

– a specific realization of a use case

Examples:

- **ATM machine: “Withdraw money”**
(enter card, enter code...)
- **Word processor: “Check spelling”**
(select paragraph, select dictionary...)

Good for what?

Aktör

– en kategori av användare, roll

Användningsfall

– måluppfyllande användningssituation

Scenario (*används i flera andra betydelser*)

– en specifik realisering

Exempel:

- **Bankomat: “Ta ut pengar”**
(stoppa in kort, knappa in kod ...)
- **Ordbehandling: “Kontrollera stavning”**
(välj stycke, välj ordlista ...)

Bra till vadå?

Some advantages with (example-based) dynamic models of system usage

- Easy to understand by non-engineers (if not too abstract)
- Gives a dynamic perspective on requirements
- Can relate requirements at different abstraction levels
- Can provide a structure for requirements
- Good for modeling functional requirements
- Can support traceability
- Can be a good basis for test cases

Traps and pitfalls with scenario-based requirements

- Too much details – “over specification”
- Too few details – “under specification”
- Fragmentations
- Premature design
- Non-uniform specifications
 - ◆ Structure, content, level of abstr., terminology, ...
- Inconsistent specification
 - ◆ Mutually contradictory specifications
- Incomplete specifications
- Functional decomposition -> bad OO design

Fig 3.6A Task descriptions

Work area: 1. Reception

Service guests - small and large issues. Normally standing. Frequent interrupts. Often alone, e.g. during night.

Users: Reception experience, IT novice.

R1: The product shall support tasks 1.1 to 1.5

Missing sub-task?

Task: 1.1 Booking

Purpose: Reserve room for a guest.

Task: 1.2 Checkin

Purpose: Give guest a room. Mark it as occupied. Start account.

Trigger/

Precondition: A guest arrives

Frequency: Average 0.5 checkins/room/day

Critical: Group tour with 50 guests.

Sub-tasks:

1. Find room
2. Record guest as checked in
3. Deliver key

Variants:

- 1a. Guest has booked in advance
- 1b. No suitable room
- 2a. Guest recorded at booking
- 2b. Regular customer

Task: 1.3 Checkout

Purpose: Release room, invoice guest.

...

Fig 3.6B Triggers, options, preconditions

Task: Look at your new e-mails

Purpose: Reply, file, forward, delete, handle later.

Trigger: A mail arrives.

- Someone asks you to look.
- You have been in a meeting and are curious about new mail.

Frequency: . . .

Task: Change booking

Purpose: . . .

Precondition: Guest has booked?

Trigger: Guest calls

. . .

Sub-tasks:

1. Find booking
2. Modify guest data, e.g. address (optional)
3. Modify room data, e.g. two rooms (optional)
4. Cancel booking (optional)

Makes sense?

Fig 3.8A Tasks & Support

Task: 1.2 Checkin Purpose: Give guest a room. Mark it . . . Frequency: . . .	
Sub-tasks:	Example solution:
1. Find room. Problem: Guest wants neighbor rooms; price bargain.	System shows free rooms on floor maps. System shows bargain prices, time and day dependent.
2. Record guest as checked in.	(Standard data entry)
3. Deliver key. Problem: Guest forgets to return the key; guest wants two keys.	System prints electronic keys. New key for each customer.
Variants:	
1a. Guest has booked in advance. Problem: Guest identification fuzzy.	System uses closest match algorithm.

Past:
Problems

Domain
level

Future:
Computer part

Fig 3.9 Vivid scenario

Scenario: The evening duty

Doug Larsson had studied all afternoon and was a bit exhausted when arriving 6 pm to start his turn in the reception. The first task was to prepare the arrival of the bus of tourists expected 7 pm. He printed out all the checkin sheets and put them on the desk with the appropriate room key on each sheet.

In the middle of that a family arrived asking for rooms. They tried to bargain and Doug always felt uneasy about that. Should he give them a discount? Fortunately Jane came out from the back office and told them with her persuading smile that she could offer 10% discount on the children's room. They accepted, and Doug was left to assign them their rooms. They wanted an adjoining room for the kids, and as usual he couldn't remember which rooms were neighbors.

Around 10 pm, everything was quiet, and he tried to do some of his homework, but immediately became sleepy. Too bad - he wasn't allowed to sleep at work until 1 AM. Fortunately the office computer allowed him to surf the net. That kept him awake and even helped him with some of his homework.

Fig 3.10 Good tasks

Good tasks:

- Closed: goal reached, pleasant feeling
- Session: Small, related tasks in one description
- Don't program

Examples:

- 1 Manage rooms?
- 2 Book a guest?
- 3 Enter guest name?
- 4 Check in a bus of tourists
- 5 Stay at the hotel?
- 6 Change the guest's address etc?
- 7 Change booking?
- 8 Cancel entire booking?

Frequent
mistake

Got them all?

- All events covered?
- Critical tasks covered?
- At least as good as before?
- CRUD check

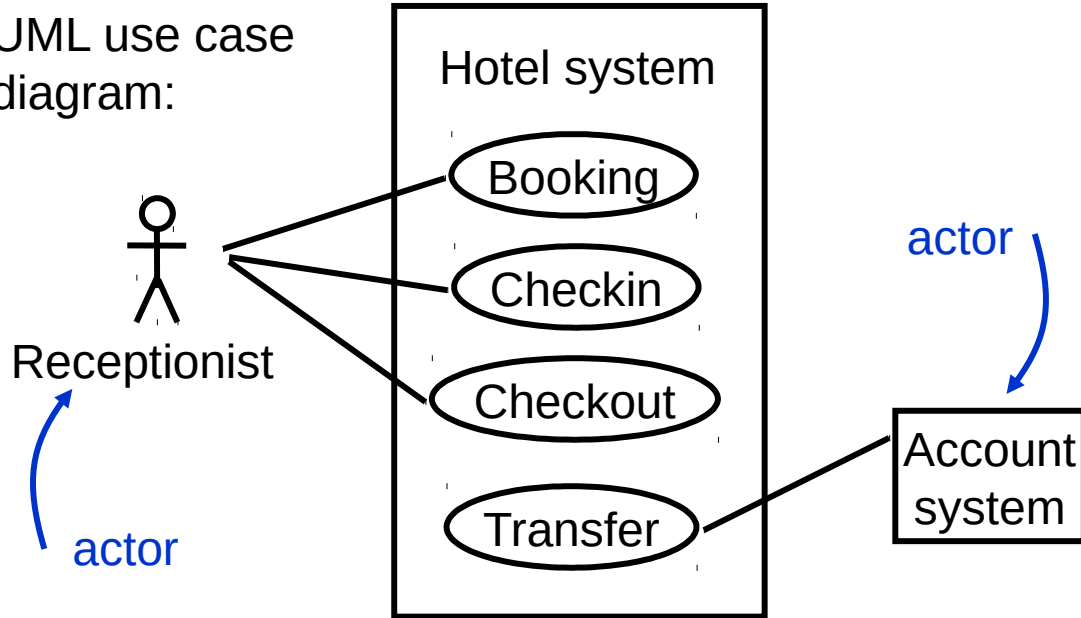
How to deal
with that?

Fig 3.11 High-level tasks

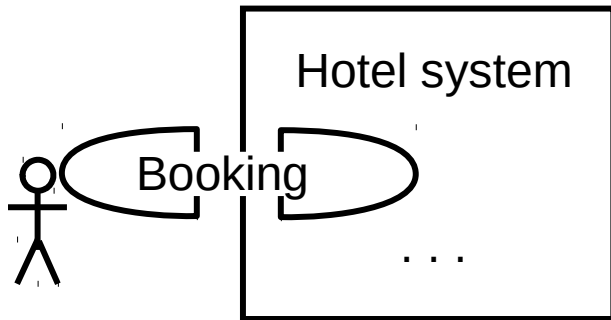
Task: 1. A stay at the hotel Actor: The guest Purpose: . . .	
Sub-tasks:	Example solution:
1. Select a hotel. Problem: We aren't visible enough.	?
2. Booking. Problem: Language and time zones. Guest wants two neighbor rooms	Web-booking. Choose rooms on web at a fee.
3. Check in. Problem: Guests want two keys	Electronic keys.
4. Receive service	
5. Check out Problem: Long queue in the morning	Use electronic key for self-checkout.
6. Reimburse expenses Problem: Private services on the bill	Split into two invoices, e.g. through room TV.

Fig 3.12A Use cases vs. tasks

UML use case diagram:



Human and computer separated:



Task descriptions. Split postponed:

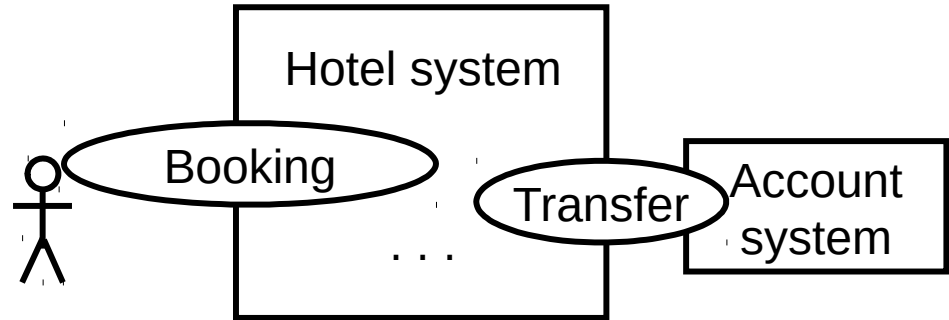


Fig 3.12B Human and/or computer

Human and computer separated

Use case: Check in a booked guest

User action System action

Enter booking number

 Show guest and booking details

Edit details (optional)

 Store modifications

Push checkin

 Allocate free room(s)

 Display room number(s)

Give guest key(s)

Computer-centric use case

Use case: Check in a booked guest

Trigger: Receptionist selects check in

Read booking number

Display guest and booking details

Read and store modifications

Wait for checkin command

Select free room(s)

Mark them as occupied

Add them to guest details

Display room number(s)

End use case

Fig 3.15 Standards as requirements

- R1: Data transfer to the account package shall be done through a file with the format described in WonderAccount Interface Guide xx.yy. The account numbers shall be . . .
- R2: The user interface shall follow MS Windows Style Guide, xx.yy. The MS Word user interface should be used as a model where appropriate.
- R3: Shall run under MS-Windows release xx.yy. Supplier shall port product to new releases within _____ months.
- R4: Shall follow good accounting practice. The supplier shall obtain the necessary certification.
- R5: The supplier shall update the payroll computations in accordance with new union agreements within one month after release of the agreement.

Fig 3.16 Development process as requirement

R1: System development shall use iterative development based on prototypes as described in App. xx.

Generates new requirements?

R2: Supplier shall deliver additional screens with a complexity like screen S3 at a price of \$_____ per screen.

R3: All developers shall spend at least two days working with the users on their daily tasks.

R4: A special review shall be conducted at the end of each development activity to verify that all requirements and system goals are duly considered. The customer's representative shall participate in the review.

R5: Customer and supplier shall meet at least two hours bi-weekly to review requests for change and decide what to do, based on cost/benefit estimates of the changes.

Functional Requirements - Summary

- **Context Diagram**
 - ◆ Diagram of product and its surrounding
 - ◆ Defining product scope
 - ◆ Very useful!
- **Event- and function lists**
 - ◆ Lists of events and functions
 - Domain or product level
 - ◆ Good as checklists at verification
 - ◆ Validation at product level?
- **Feature requirements**
 - ◆ Textual requirement: "the product shall ..."
 - ◆ High expressive power
 - ◆ Acceptable to most stakeholders
 - ◆ Can lead to false sense of security
 - How to ensure that goal-level covered?
- **Task descriptions**
 - ◆ Structured text describing user tasks
 - ◆ Easy to understand and verify
 - ◆ Good at domain level
- **(Vivid) Scenarios**
 - ◆ Rich descriptions of specific cases
 - ◆ Improves developer intuition and imagination
 - ◆ Products of elicitation but not "real" requirements
- **High-level tasks**
 - ◆ Client view of goal-related tasks
 - ◆ Independent of existing domain-level tasks
 - ◆ Good for business process re-engineering
- **Use Cases**
 - ◆ Widely used in many styles and variants
 - ◆ Some styles are good for design level (UI)
 - ◆ Can be used at different levels
 - ◆ Risk of pre-mature design
- **Standards as requirements**
 - ◆ Textual requirement: "the product shall follow standard xxx"
 - ◆ Transfer the problem to the supplier
 - ◆ Sometimes lead to false sense of security
- **Development process requirements**
 - ◆ A requirement to follow a certain procedure
 - Use prototypes
 - Use specific reviews at certain points
 - Test in a specific way
 - Max number of simultaneous change reports
 - ...etc
 - ◆ Validation? Difficult to say how process quality relates to product quality

Functional details

Lau:4

- Skim read so that you know what is in there and see if anything is relevant for your project
- If you have studied UML you already know some of it, BUT it is very important to consider at which level to use the diagrams (domain, product, or design)...

Functional details & Special interfaces

- Complex & simple functions
- Tables & decision tables
- Textual process descr.
- **State diagrams**
- State-transition matrices
- Activity diagrams
- **Class diagrams**
- Collaboration diagrams
- **Sequence diagrams**
- Reports
- **Platform requirements**
- Product integration
- **Technical interfaces**

Fig 4.4 State diagrams

Rooms have a RoomState for each day in the planning period. The status shows whether the room is free, occupied, etc. that day.

R12: RoomState shall change as shown in Fig. 12.

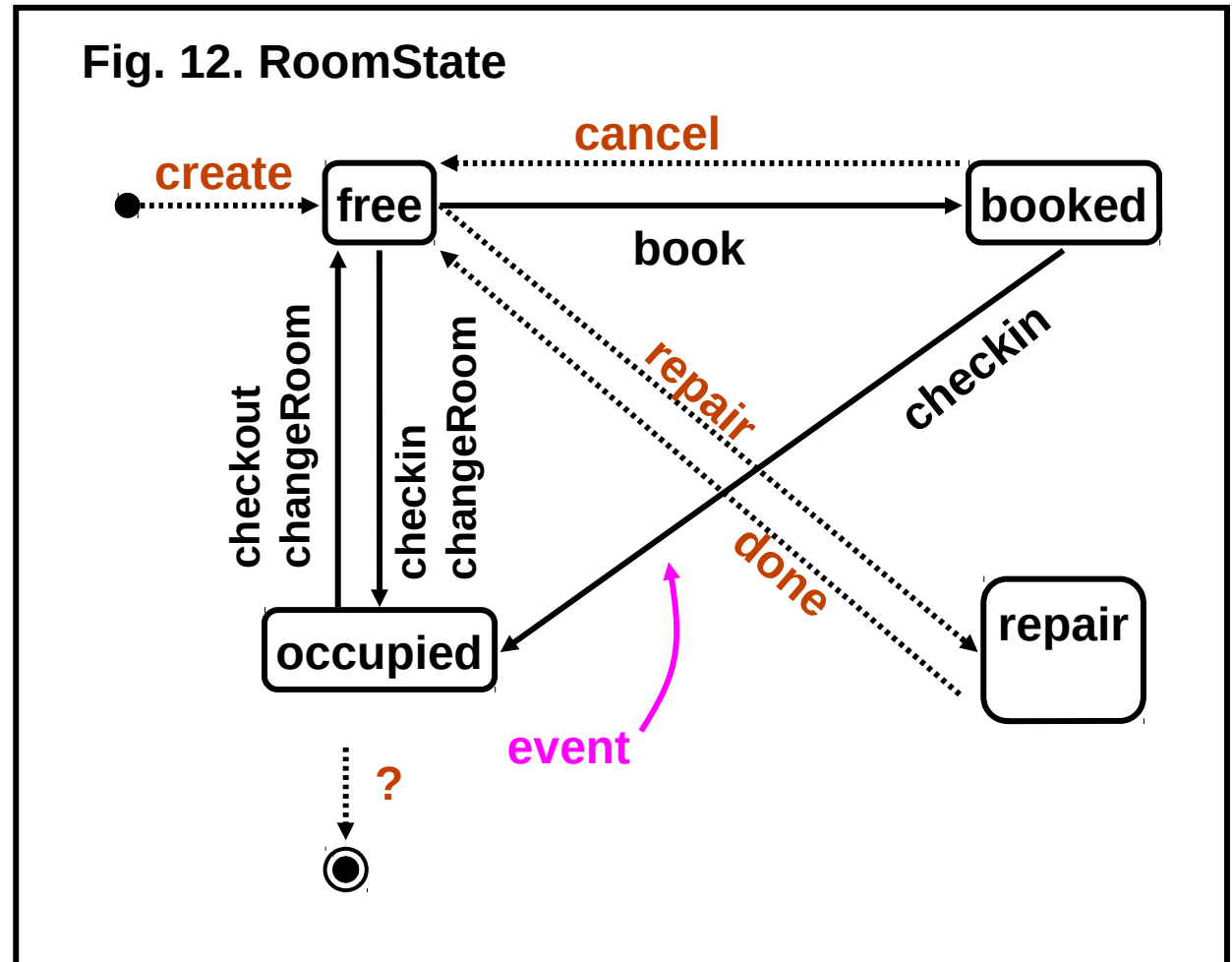


Fig 4.7A UML Class Diagram

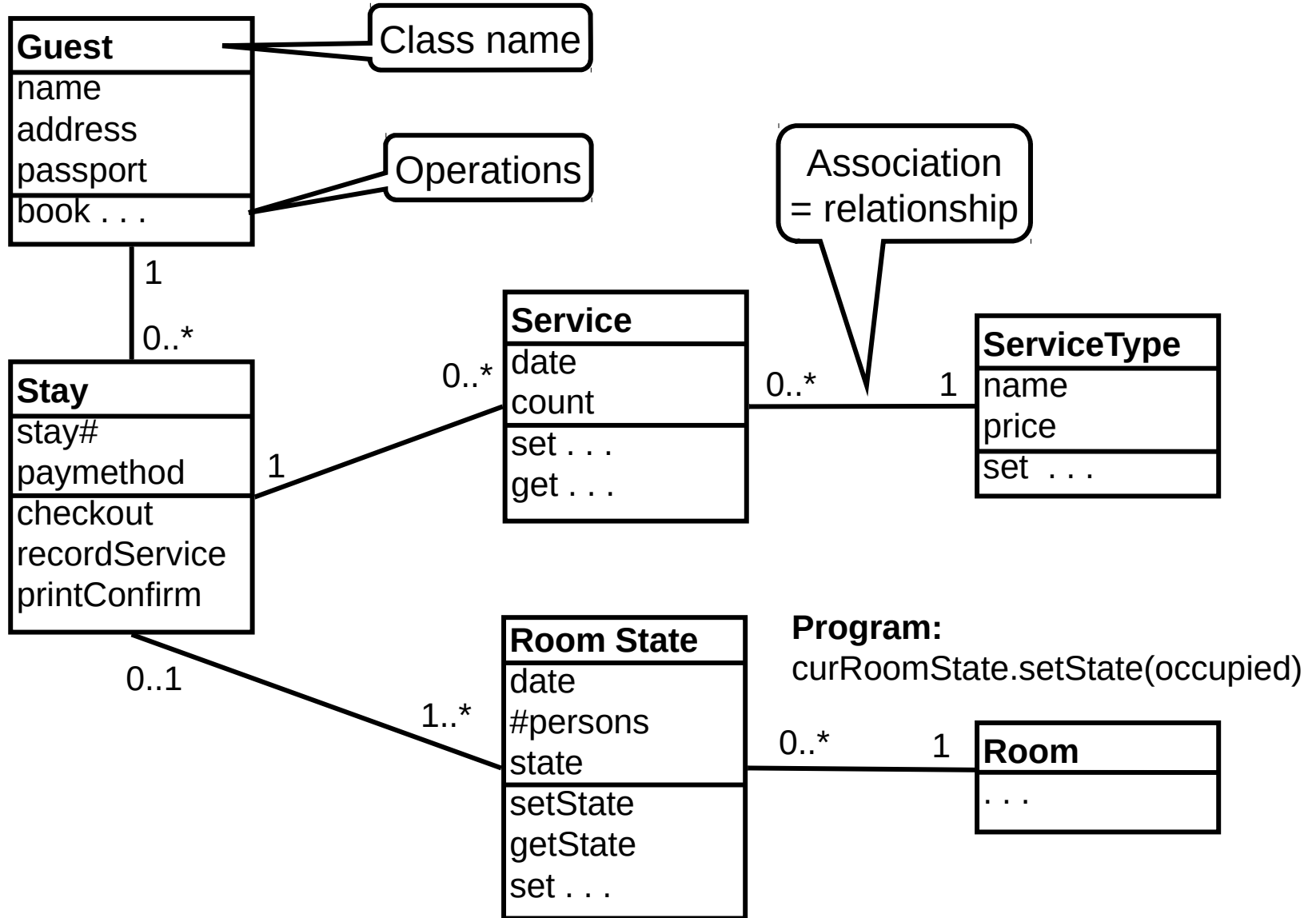
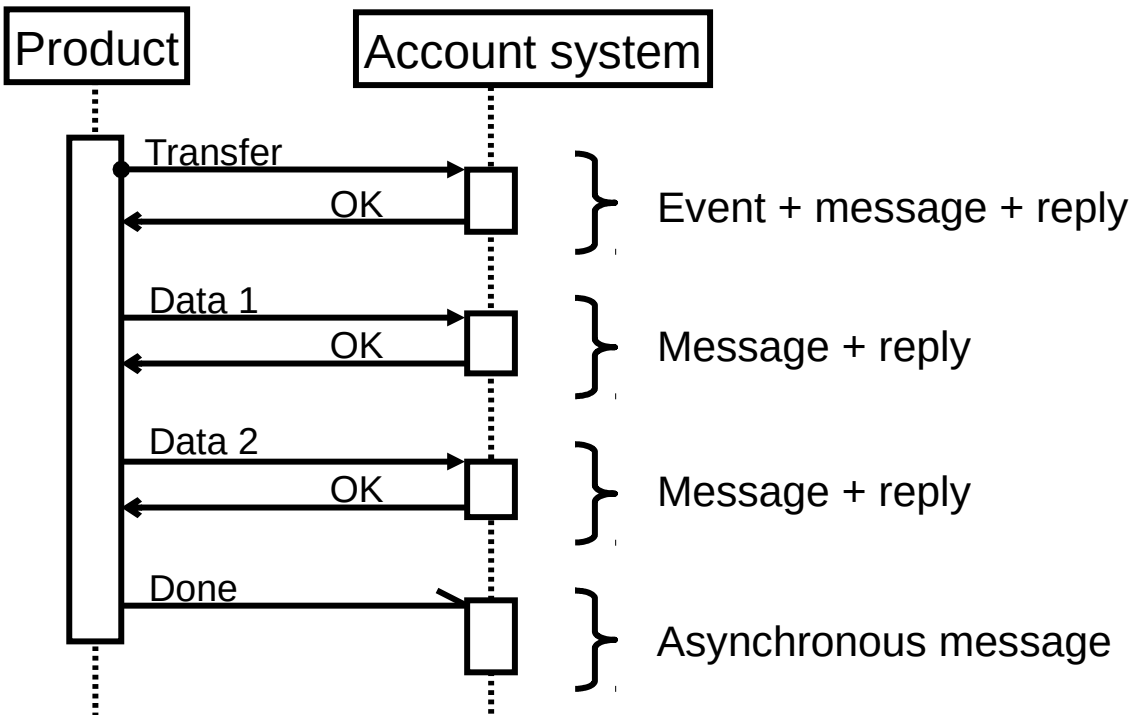
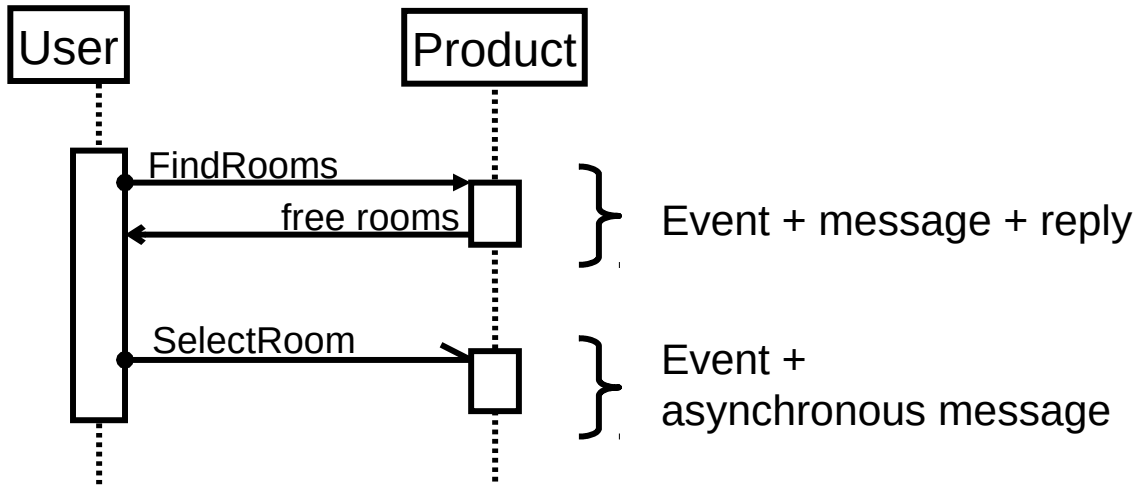


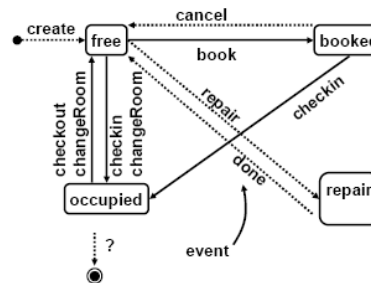
Fig 4.9 Sequence diagram



Functional details Summary

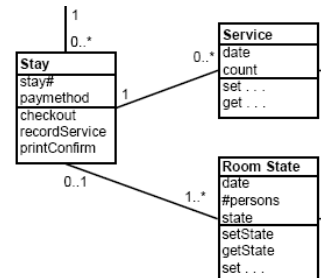
State diagrams

- ◆ Diagram showing how something changes from one state to another
- ◆ Good for finding missing functions
- ◆ Both on domain and product level
- ◆ Can sometimes be very complex and difficult to read



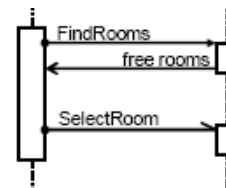
Class diagrams

- ◆ A data model with operations on data
- ◆ Harder to understand than E/R-diagrams
- ◆ Widely used even when not good
- ◆ Not good for higher levels



Sequence diagram

- ◆ Time diagram for how objects communicate
- ◆ Good for describing (simple) communication protocols
- ◆ Useful at design-level



Activity Diagram...

Collaboration diagrams ...

To do...

- Read Lau:3.6-3.16, 4
- Exercise E2: Elicitation
- Lab 1: Context, Features and Priorities
- Work in the project:
 - Book meeting with supervisor via email to discuss Project Mission v2
 - Project Mission v2 handed to supervisor, deadline: see project description
- Come to **guest lectures next week Wed 13-17:**
Prototyping with **Hampus Jacobsson**
Open source RE with **Johan Linåker**
Release planning and prep for lab 2 with Björn Regnell

reqT+Scala Tutorial

Suggested preparations:

- Check out <http://reqT.org/>
- Download reqT.jar from <http://reqT.org/download>
- Run with **java -jar reqT.jar**
- Try a simple Model to see if it works
`Model(Feature("x") has Spec("hello"))`
- **If you want to code along:**
Bring your box with reqT running and 2 hours of battery
We will do some live hacking together...

reqtbox

a summary of important areas
in software requirements engineering

reqtbox

{who,why,what,when} [cird]

context – who



intentions – why



requirements – what




delivery – when



reqtbox/who:context ≡ [spsi]

stakeholders incl. human users	our product
other systems	interfaces and protocols

reqtbox/why:intentions ? [gprc]

goals +-	priorities $\frac{1}{2}$
risks % * 	commitments §§

reqtbox/what:requirements ! [fdqt]

functionality	data
quality	tests

reqtbox/when:delivery @ [rrcr]

road-map and strategy	resources
constraints	release plan

reqtbox/{who,why,what,when} ≡ ?!

@

[cird/{spsi, gprc, fdqt, rrcr}]

context – who



stakeholders incl. human users	our product
other systems	interfaces and protocolls

intentions – why



goals	priorities
risks	commitments

requirements – what



functionality	data
quality	tests





delivery – when



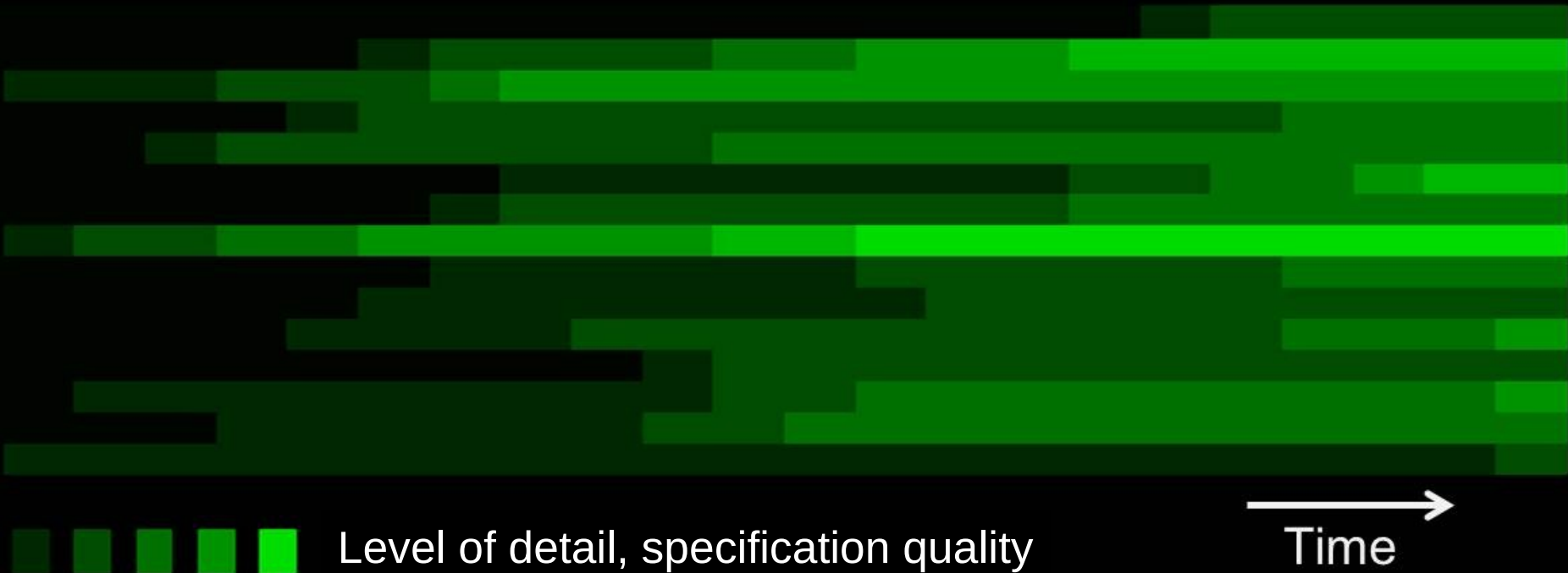
road-map and strategy	resources
constraints	release plan

reqt process box

{learn, model, check, decide} [esvs]

<p>elicitation - learn</p> 	<p>specification - model</p> 
<p>validation - check</p> 	<p>selection - decide</p> 

Evolving mix of levels of detail & quality in continuous requirements engineering



<http://reqT.org>



- A scalable requirements modeling tool
- Turns requirements into computable data structures
- Especially developed for this course
- Implements important concepts from the literature
- Produces documents for hand-ins via auto-generated html, latex, pdf
- Integrates with Google docs, Excel, Word etc via txt, html and csv
- Integrates with version mgmt. cloud services, e.g GitHub, Bitbucket
- Implemented in the [Scala](#) language enabling powerful scripting
- reqT&Scala tutorial Th W2 @10-12
- Discuss in your project if/how you want to use reqT

Requirements Entities

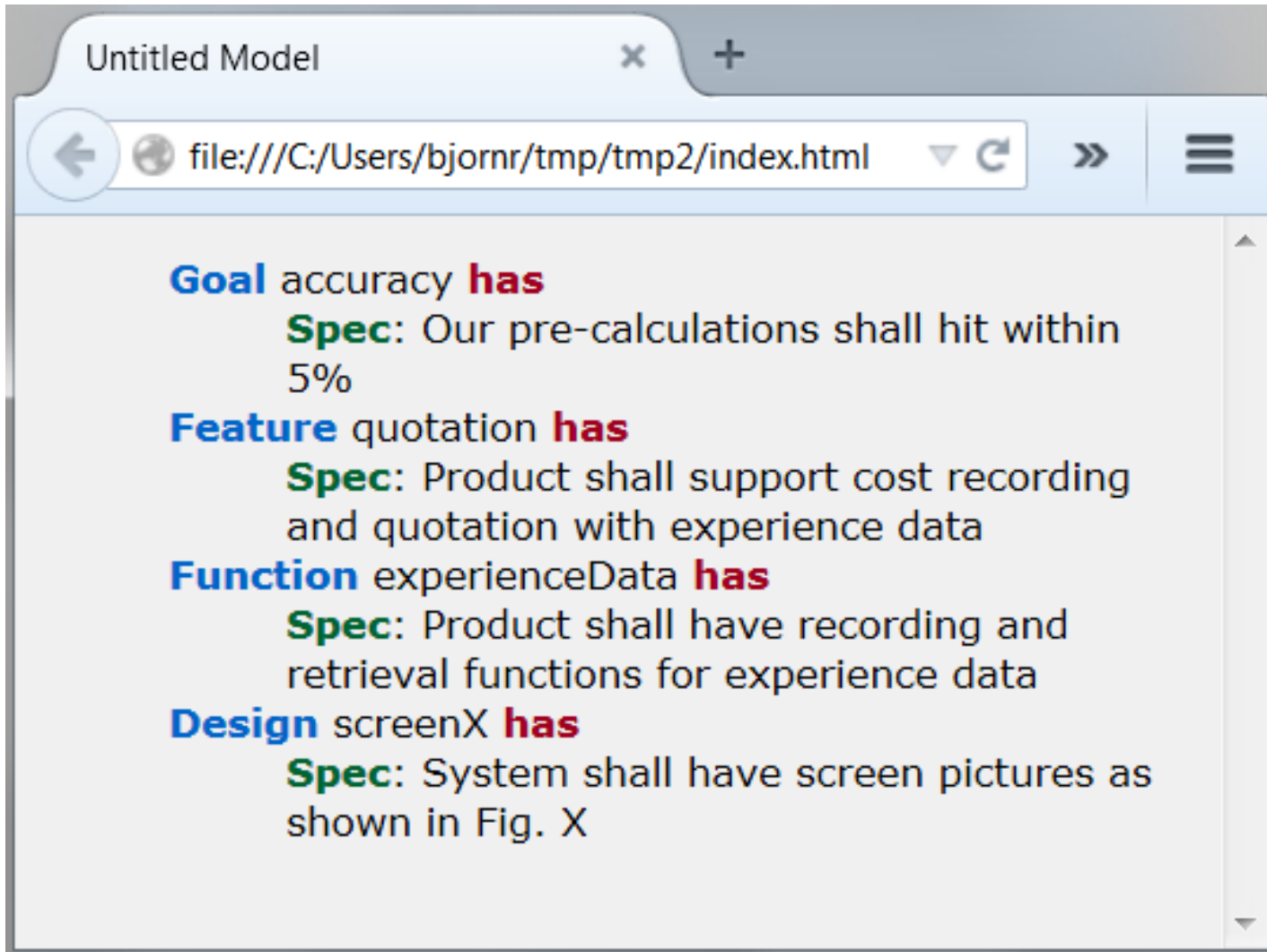
Examples from the reqT metamodel

Product, Interface,
Stakeholder, Idea, Goal,
Feature, Data, Function,
State, Event, Quality,
Design, Scenario, Story,
UseCase, Risk, Release,
Issue, Test, Variant, Req

The goal-design scale in reqT

```
Model(  
  Goal("accuracy") has  
    Spec("Our pre-calculations shall hit within 5%"),  
  Feature("quotation") has  
    Spec("Product shall support cost recording and  
      quotation with experience data"),  
  Function("experienceData") has  
    Spec("Product shall have recording and retrieval  
      functions for experience data"),  
  Design("screenX") has  
    Spec("System shall have screen pictures as shown  
      in Fig. X"))
```


Product("reqT") has
Feature("toHtml")



Product ("reqT") has Feature ("toTable")

untitled.csv - Excel

FILE HOME INSERT PAGE LAYOUT FORMULAS DATA REVIEW VIEW ADD-INS ACROBAT

Cut Copy Paste Format Painter Clipboard

Calibri 11 Font

Wrap Text Merge & Center Alignment

General Number Conditional Formatting Table

A1 : X ✓ fx Goal("accuracy").has/

	A	B	C	D	E
1	Goal("accuracy").has/	Spec	Our pre-calculations shall hit within 5%		
2	Feature("quotation").has/	Spec	Product shall support cost recording and quotation with experience data		
3	Function("experienceData").has/	Spec	Product shall have recording and retrieval functions for experience data		
4	Design("screenX").has/	Spec	System shall have screen pictures as shown in Fig. X		
5					
6					
7					
8					
9					
10					
11					

Product("reqT") has
Feature("toGraph")

Model(

```
Feature("f1") has (  
  Spec("The system shall..."),  
  Status(IMPLEMENTED)),  
Story("s1") has (  
  Gist("As a user I want..."),  
  Status(ELICITED)),  
Story("s1") requires Feature("f1")
```

Metamodel:

Entity

Relation

Attribute

