



Content

- Requirements engineering
 - What is a requirement?
 - How to work with them?
 - What is a requirements specification?
 - Thoughts about requirements in the project
- About the base system (Rasmus Ros)

Definition

IEEE defines a **requirement** as

- (1) A condition or capability **needed** by a user to solve a problem or achieve an objective
- (2) A condition or capability that **must** be met or possessed by a system or system component to satisfy a contract, standard, specification, or other formally imposed document
- (3) A documented **representation** of a condition or capability as in (1) or (2)

Abstraction level and target group

- User Requirements Client engineers
System end-users
System architects
...
- System Requirements System end-users
system architects
Developers
...
- Software Design Specification System architects
Software developers
...

• E.g. [Sommerville, *Software Engineering*, 6th Ed., 2001]

Different types of requirements

- Functional requirements
- Quality requirements
 - "limitations" for the product
 - Often affect the whole product
 - Often affect the architecture
 - Different types: product, organization, ...

Quality factors

McCall

US Airforce 1980

Operation:

Integrity

Correctness !!

Reliability

Usability

Efficiency

Revision:

Maintainability

Testability

Flexibility

Transition:

Portability

Interoperability

Reusability !!

ISO 9126

Functionality

Accuracy

Security

Interoperability

Suitability !!

Compliance !!

Reliability

Maturity

Fault tolerance !!

Recoverability !!

Usability

Efficiency

Maintainability

Testability

Changeability

Analysability !!

Stability !!

Portability

Adaptability

Installability !!

Conformance !!

Replaceability !!

Use as check lists

From: Soren Lauesen: Software Requirements
© Pearson / Addison-Wesley
2002

May be conflicting

For example

- Increased performance
 - May mean decreased maintainability
- Increased security
 - May mean decreased usability

Requirements engineering

- methods and techniques for
 - identification
 - documenting
 - validating
 - evolving
 - tracing
- requirements throughout the project!

What is Requirements Engineering?

- “Requirements engineering is a process that involves all the activities required to **create and maintain** a requirements **document**.”
“There are four generic [...] process activities [...] feasibility study, [...] elicitation and analysis, [...] specification, [...] validation”

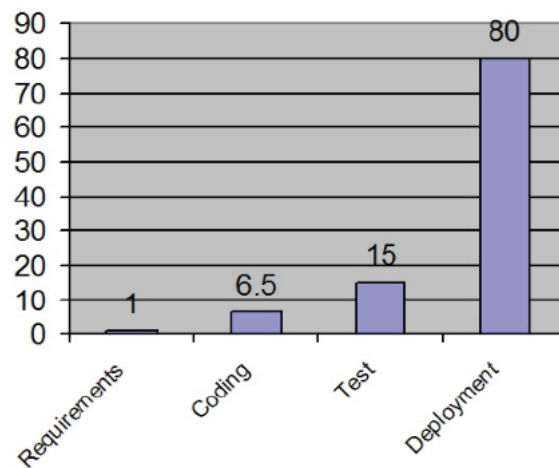
[Sommerville, *Software Engineering*, 6th Ed., 2001]

Why are requirements engineering important?

Standish Group Survey
Top 10 Challenges
(% of Responses)

1. Lack of User Input	12.8%
2. Incomplete Requirements	12.3%
3. Changing Requirements	11.8%
4. Lack of Executive Support	7.5%
5. Technology Incompetence	7.0%
6. Lack of Resources	6.4%
7. Unrealistic Expectations	5.9%
8. Unclear Objectives	5.3%
9. Unrealistic Time Frames	4.3%
10. New Technology	3.7%

Cost of errors



Pressman & Grady – one of many similar estimations

Why is RE difficult?

- Stakeholders don't know what they really want
- Stakeholders express requirements in their own terms
- Different stakeholders have conflicting requirements
- Organisational and political factors may influence
- The requirements change during the process

+ hard to know the result is "good enough"

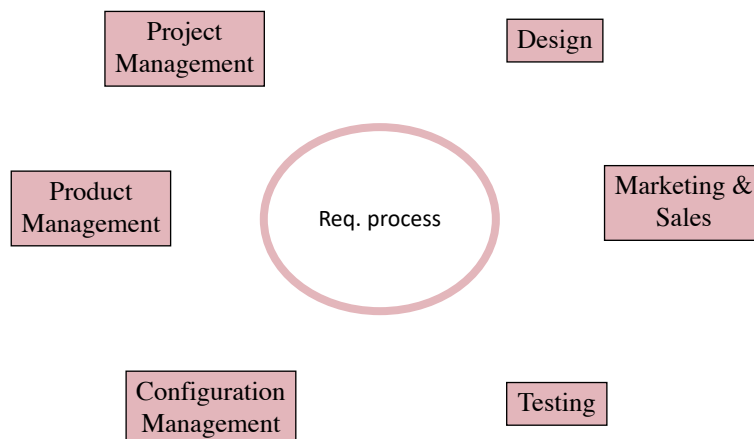
+ hard to find right level of abstraction

...

The RE process

- Requirements elicitation
- Requirements analysis
- Requirements documentation
- Requirements validation

Requirements-related processes



Elicit Requirements

- To discover the needs of the stakeholders
- The requirements are elicited through
 - Consultation with stakeholders
 - System documents
 - Domain knowledge
 - Market surveys



Validate Requirements

- To check that we have elicited and documented the right requirements
- Are the requirements "sufficiently"
 - Correct?
 - Complete?
 - Consistent?
 - Unambiguous?
 - Realistic?
 - Verifiable?
 - ...

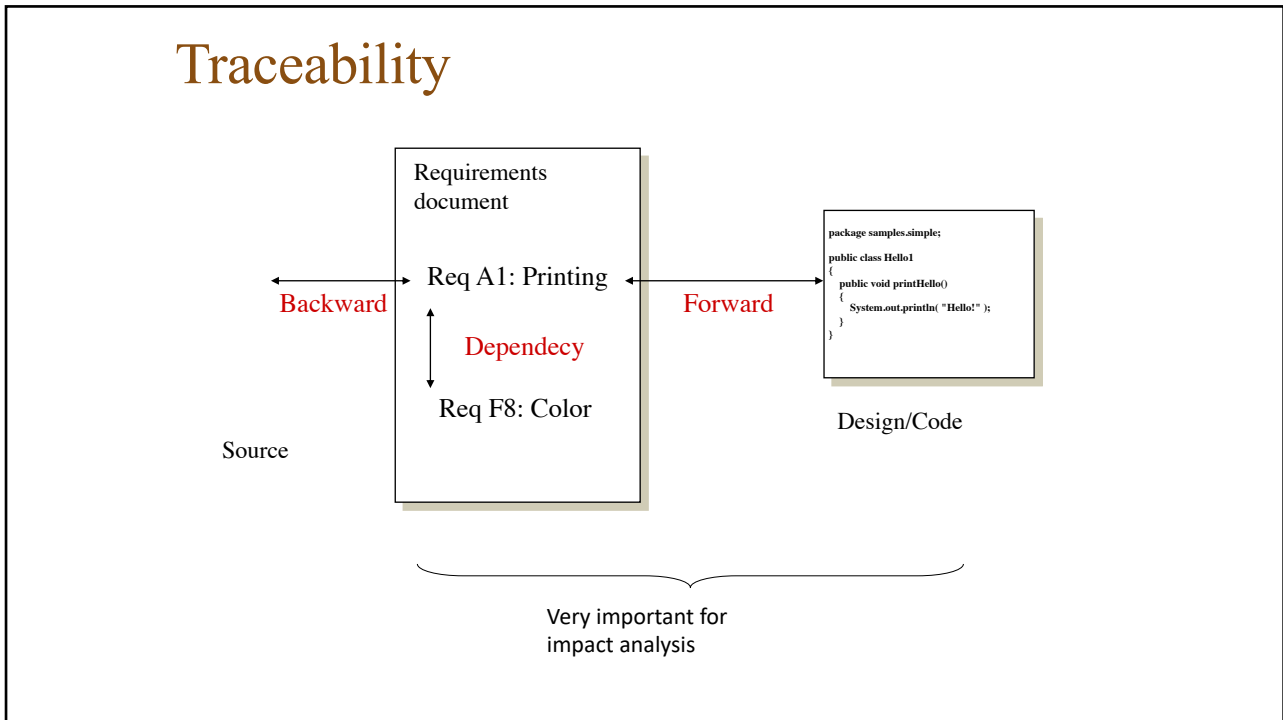


Requirements validation techniques

- Requirements reviews (inspections)
 - Systematic manual analysis of the requirements
- Prototyping
 - Using an executable model of the system to check requirements.
- Test-case generation
 - Developing tests for requirements to check testability
- Automated consistency analysis
 - Checking the consistency of a structured requirements description

Requirements change management

- Should apply to all proposed changes to the requirements
- Principal stages
 - Problem analysis. Discuss requirements problem and propose change
 - Change analysis and costing. Assess effects of change on other requirements
 - Change implementation. Modify requirements document and other documents to reflect change



Requirements specification

- goal
 - documents the customer's requirements to the system, such that developers know exactly what is required from the system
- quality in requirements specification
 - correctness
 - completeness
 - verifiable
 - unambiguous
 - consistent
 - traceable
 - organized
 - motivated

Problems with natural language requirements

- Lack of clarity
 - Precision is difficult without making the document difficult to read
- Requirements confusion
 - Functional and non-functional requirements tend to be mixed-up
- Requirements amalgamation
 - Several different requirements may be expressed together

Requirements division

- Structure of GS:SRS
 - background and goals
 - terminology
 - system requirements
 - functional requirements, divided in:
 - overall requirements valid for all services
 - divided up by services => one section in SRS per service
 - interface/interaction requirements in special section
 - interface towards hardware
 - quality requirements (non-functional requirements)
 - usability, extendability, trustable, ...
 - project requirements
 - development environment, testing, releasing, ...

Requirements numbering

- to allow things to be traceable to requirements:
 - running numbers pre-fixed by section number
 - why is this a good idea?
- for example same structure as example SRS
- (do **NOT** change requirements in older documents - remove the old one and add a new one)

	Req 1	Req 2	Req 3	Req 4	Req 5	
Test 1		x	x			
Test 2			x			
Test 3	x			x		
Test 4		x				
Test 5						
...						

All requirements should be tested
 All tests should test at least one requirement

Working with the SRS (proposed way of working)

- SG develops a "template" and gives instructions on how requirements should be written
- project groups analyze and develop requirements (distribution of work)
- SG puts requirements together and fixes terminology
- Make an "interaction table" and check that "all" interactions (sufficiently) are specified
- TG acts as informal reviewers
- SVVS depends on SRS => synchronization problems?

Some thoughts about the SRS

- Try to think about all requirements – i.e. try to be complete
 - Normal ways of using the system
 - Non-normal ways of using the system
 - Wrong ways of using the system
 - "Interactions" between different main functions of the system
 - both "normal" and "non normal"
- Develop requirements in several steps
 - involve many group members
 - ...but get a consistent set of requirements
 - Inspections and other ways of getting feedback important