

Övning 4 - Kvalitetskrav (Lau:6 + QUPER)

6.4) Which of the five usability factors are most important for

- a **flight control** system
- a **Web-based** system for attracting new customers
- a **hotel** system
- an **accounting** system?

See page 256

6.9) For your own project (or Ticket Mach if own project is not applicable, p 543):

- a) Set up a quality grid to identify the most important quality factors in the project *see chapter 6.2*
- b) *Define at least five quality requirements (not only usability requirements) and state which quality factor they cover. See chapter 6.1*

For your own project (or Ticket Machine if own project is not applicable, p 543):

- a) Define at least two quality requirements according to the QUPER model using the provided step by step guideline